



RAMNAGAR COLLEGE

DEPAL, PURBO MEDINIPUR

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Shot on OnePlus
By Soumen Maishal

FEED BACK REPORT ON 2022-2023

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The IQAC, Ramnagar College has made it a tradition to mandatorily collect feedback from students, alumni, parents, and teachers in each session through structured feedback forms. The task is completed via Feedback Committee. During the session, the committee distributes and collects the filled feedback forms and submits it to IQAC. Then, IQAC analyses and interprets the data and strives for taking further actions as per feedback report.

The objective of taking feedback is to determine the satisfaction levels of various stakeholders of the college and identifies scope for further improvement.

- **Collection of Data:** The feedback is collected manually by circulating the feedback forms.
 - **Sampling:** Efforts are being made to collect data through extensive sampling. Yet in some cases, it becomes difficult to approach to each student, alumni, and/or parents. So, a set of criteria is established for taking sample.
1. **Students:** Of the total number of responses it has been recorded that 24% of the respondents belong to the Commerce faculty, 56% belong to the Arts faculties, while 20% from the Science faculties. Again of the total respondents 25 respondents of the total number of 200 (12.5%) are from Postgraduate classes and the rest 87.75 percent belonged to various UG courses. Again if we try to go through the profile of the respondents belong to PG classes, it is observed that 55 % of the PG students are pursuing their M.A in Bengali, 45% are pursuing M.Sc in Fishery Science.
 2. **Teachers:** 100 teachers filled the feedback from since each and every session.
 3. **Alumni:** It is again assured that 100 of the outgoing students in each session fill the feedback forms from all steams.
 4. **Parents:** Often, students are handed over the forms so that they get it filled from their parents and submit. Total number of parents are 132

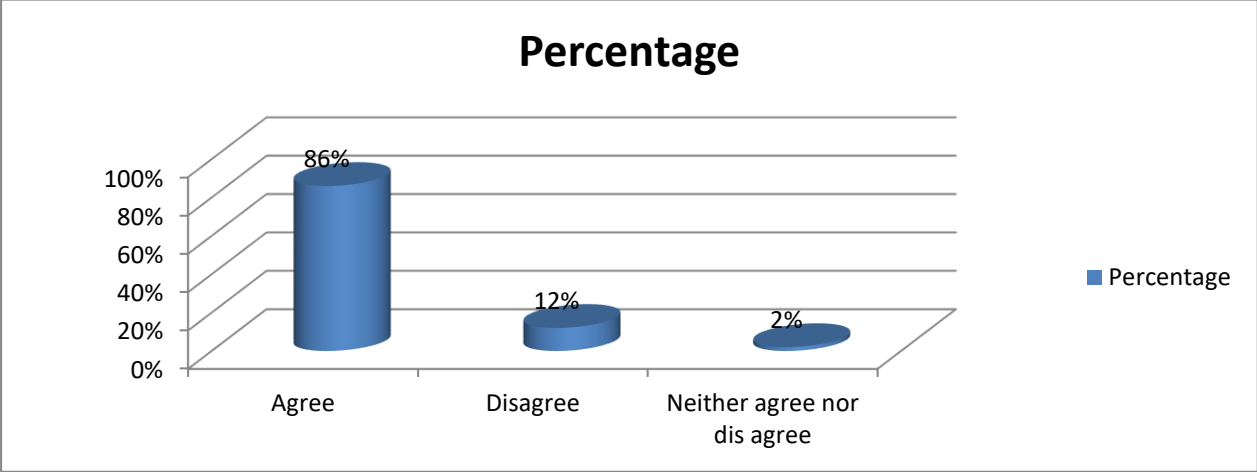
Students: One of the most important aspects of the learning process is student feedback. The




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college uses a standardized questionnaire to get student input on a number of topics. The student feedback that was gathered has been examined, and steps have been taken to improve the standard of the teaching and learning environment and to search for ways to enhance overall performance, including teacher interaction with students in the classroom to promote excellence in teaching and learning. The purpose of this questionnaire is to gather data regarding your level of satisfaction with the facilities and services offered to foster a positive learning environment.

1. The courses/structures I study are relevant in the overall structure of the programme.

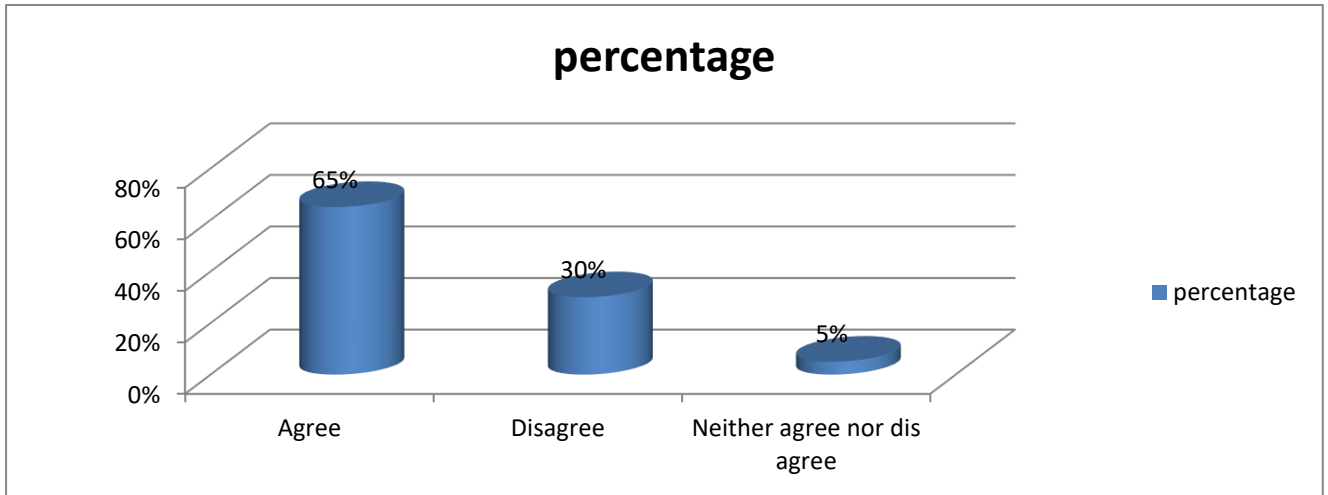


From the above feedback report, we can say that majority of the students (86%) agreed that the course they studied was relevant in the overall structure of the programme. Only 14% of students are not agreed on that question. They can say that this will be helpful to them in their future.

2. The courses/subjects are designed in such a manner that it can be covered in one semester.

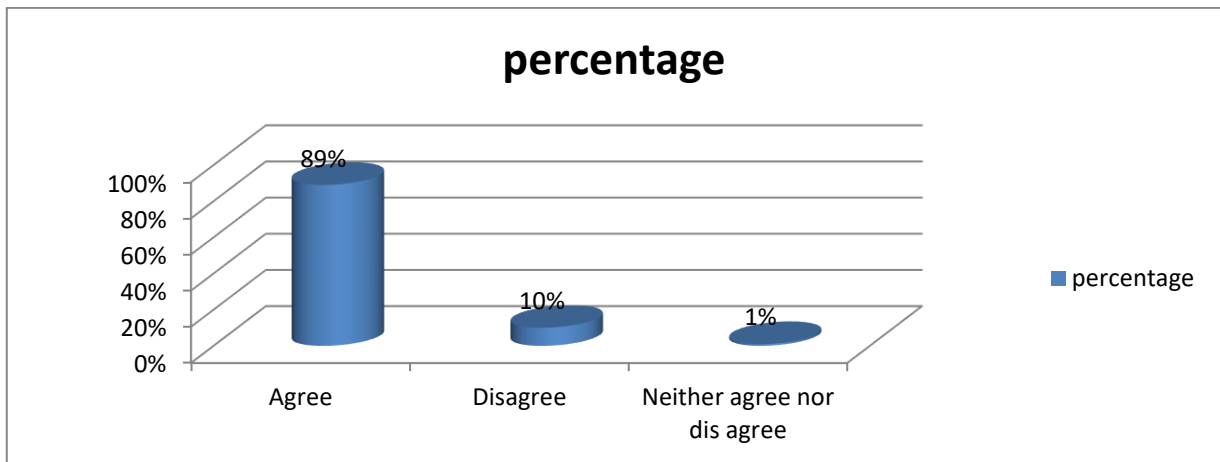


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From the above feedback report, we say that majority of the students (65%) agreed that the courses/subjects are designed in such a manner that it can cover in one semester. Only few of them (35%) neither agree with it. Only 5% neither agree nor disagree.

- The format of the course aids in my improvement of presenting and communication abilities. Individuality, etc.

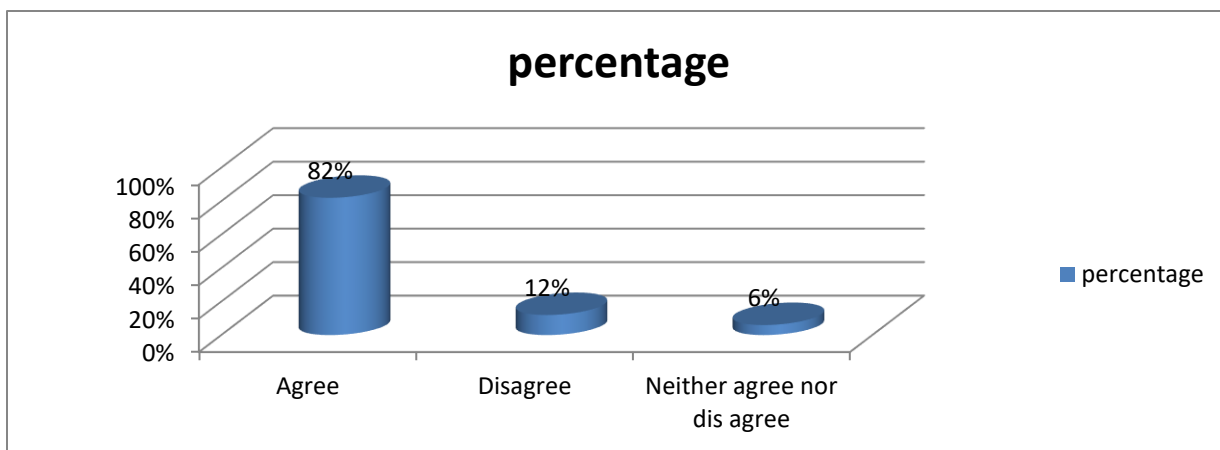


from the above report, we can say that majority of the students (89%) agree that the course structure helps them in improving their skills like communication, presentation, and personality. Only few of them (11%) denies with the statement.



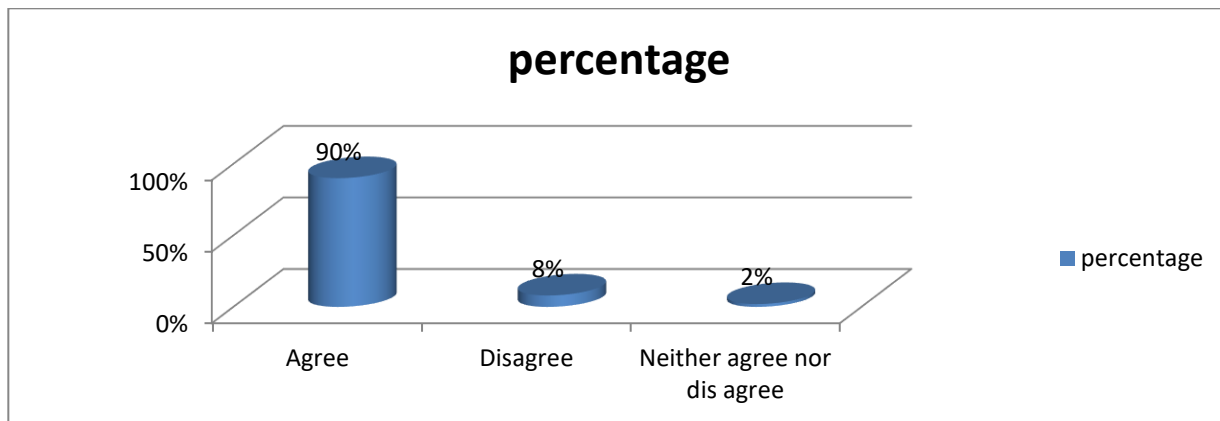
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4. Class/mid tests are concluded as per schedule and satisfactory manner.



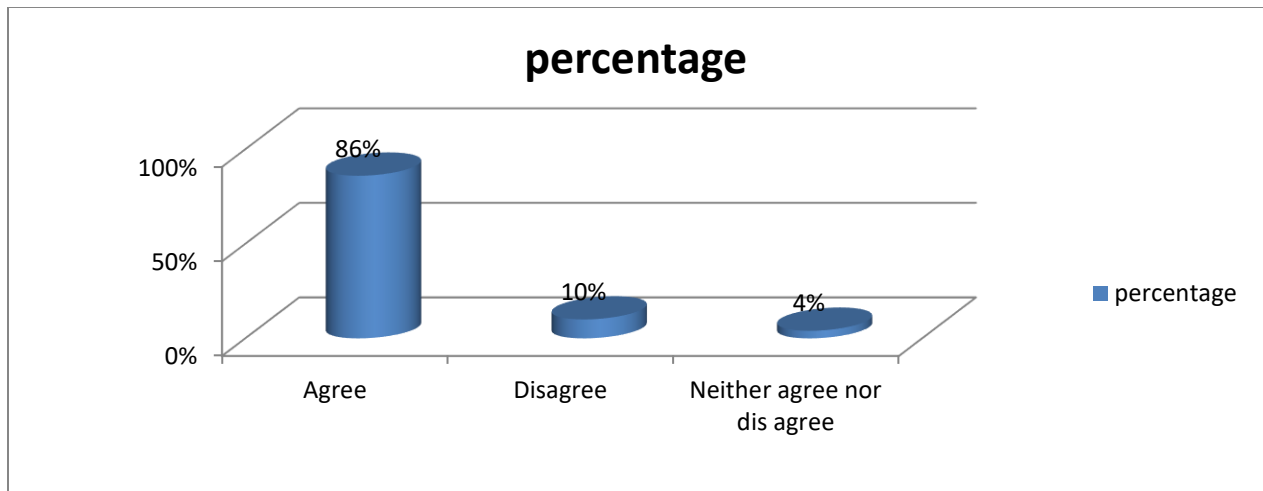
From the above report, we say that majority of the students 82% gives their consent that class/mid tests are conducted as per schedule and in satisfactory manner. Only 12% disagree with this and 6% neither agree nor disagree with this.

5. The teacher completes the entire syllabus in time.



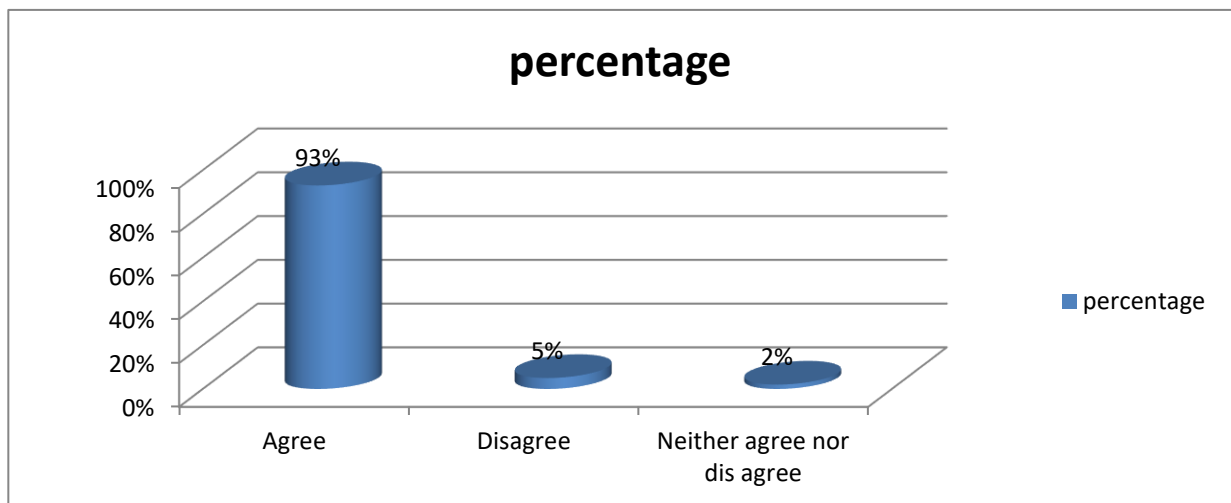
From the above report, we say that majority of students (90%) agrees that the teacher completes their entire syllabus on time. Even they have enough time for revision and practice. Only few of them (8%) disagree with them and 2% neither agree nor disagree with them.

6. The teacher has requisite subject's knowledge and communicates clearly.



From the above report, we say that majority of students (86%) agree that their teachers have requisite subject knowledge and communicates clearly. 10% disagree with it and 4% neither agree nor disagree with it.

7. The teacher encourages participation and discussion in class.

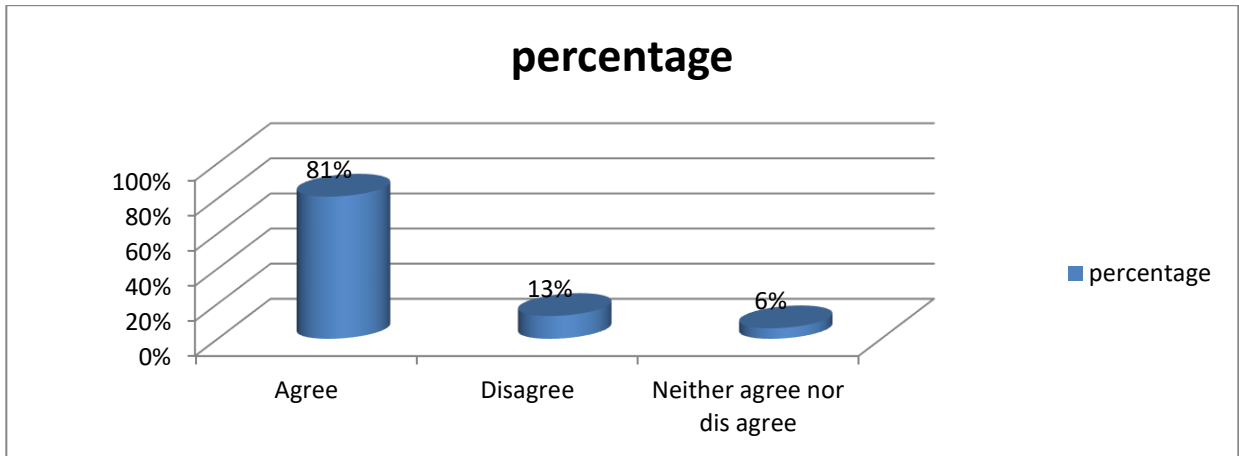


From the above Chart, we say that majority of students (93%) agree with this, that their teacher encourages participation in class and discussion in class with maximum of students engaged in it. Only 5% students mention disagree response. Only 2% of students neither agree nor disagree with the statement.



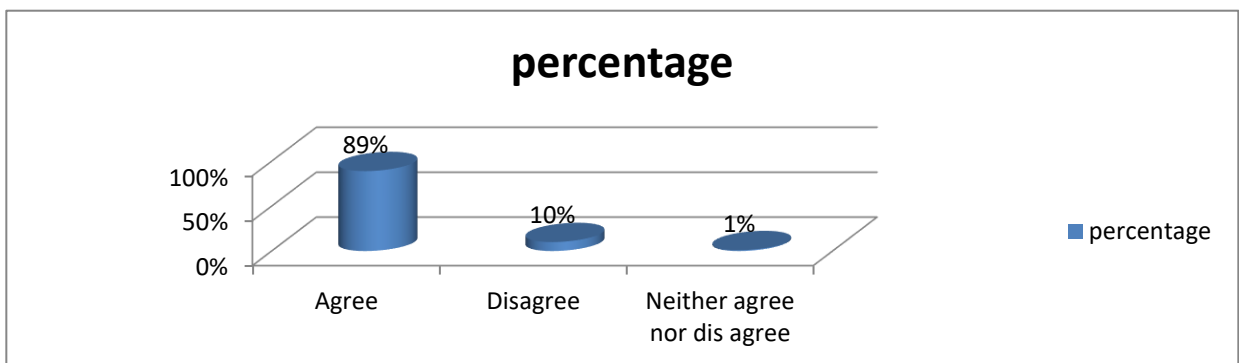
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8. The teachers sufficiently uses ICT tools, gives suitable examples and conduct seminar /tutorial.



From the above chart, we say that most of the students (81%) agrees that the teachers sufficiently uses ICT tools, gives suitable examples, and conducts seminars/tutorials time to time. Only 13% disagree and 6% neither agree nor disagree with the statement.

9. The teacher has a helpful and cordial attitude with the students.

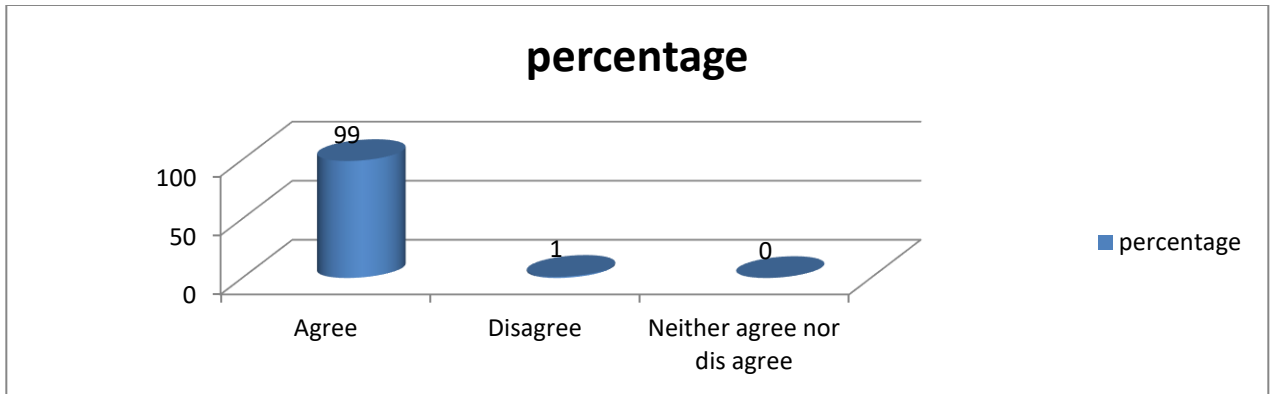


From the above chart, we can say that most of the students (86%) agrees that their teacher's attitude towards them is friendly and helpful. They can communicate with their teacher freely without any hesitation. Only 10% disagree and 1% neither agrees nor disagrees with the statement.

10. The online application process is equitable and easy to use.

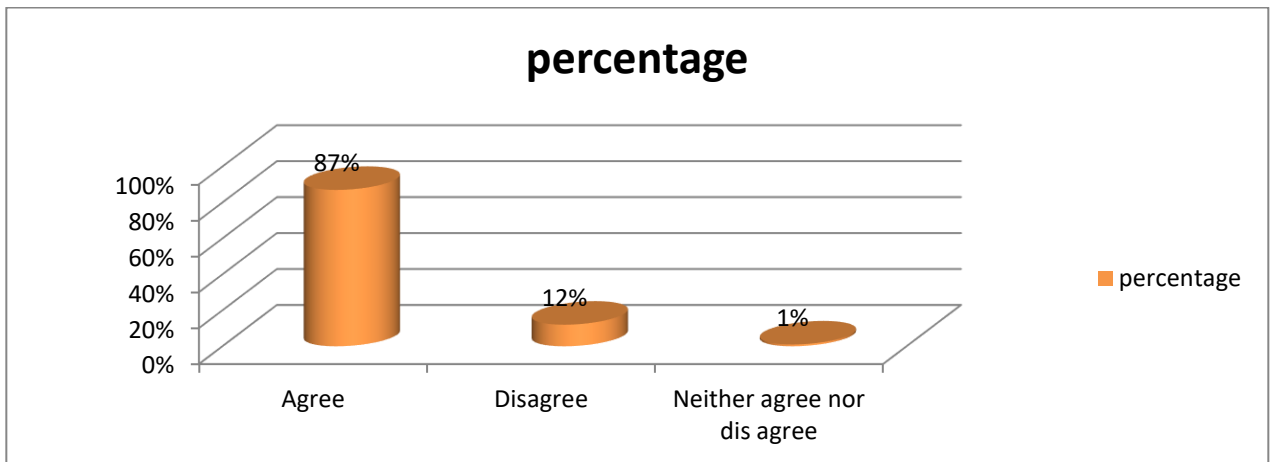


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From the above feedback report, we say that majority of the students (99%) agreed that online admission process is fair, transparent and user-friendly. But only 1% disagrees and 0% neither agree nor disagree with the statement.

11. Students got timely updates from college through Notices, Massages, E-Mail etc

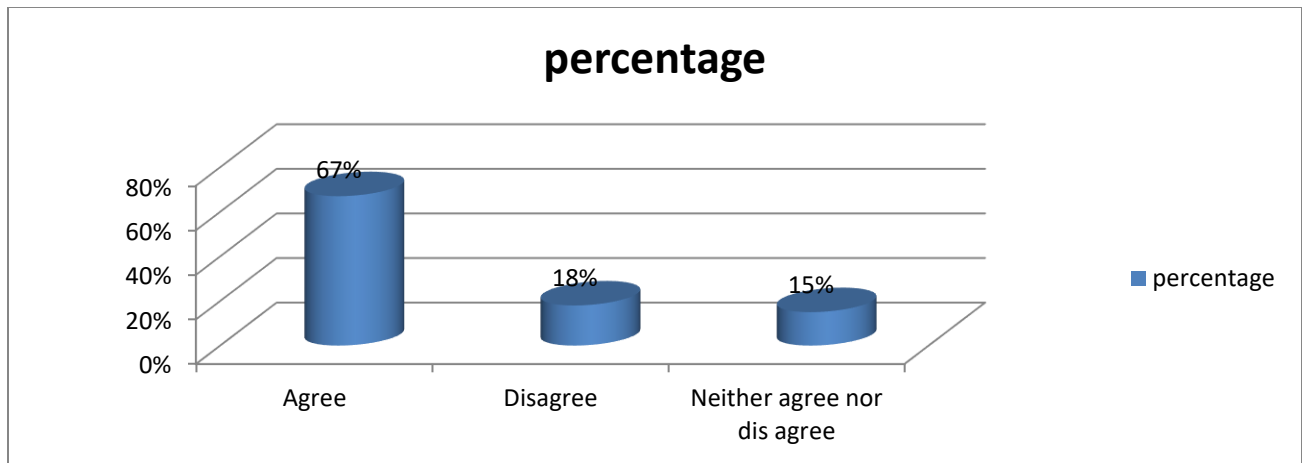


From the above feedback report, we say that majority of the students (87%) agree that they get timely updates from college through Notices, Messages, E-Mails etc. Only 1% neither agree nor disagree with this statement.

12. There are adequate infrastructure facilities in the college (furnished class rooms, well-equipped laboratories, Seminar Room, Auditorium, Common Room and Canteen) etc.

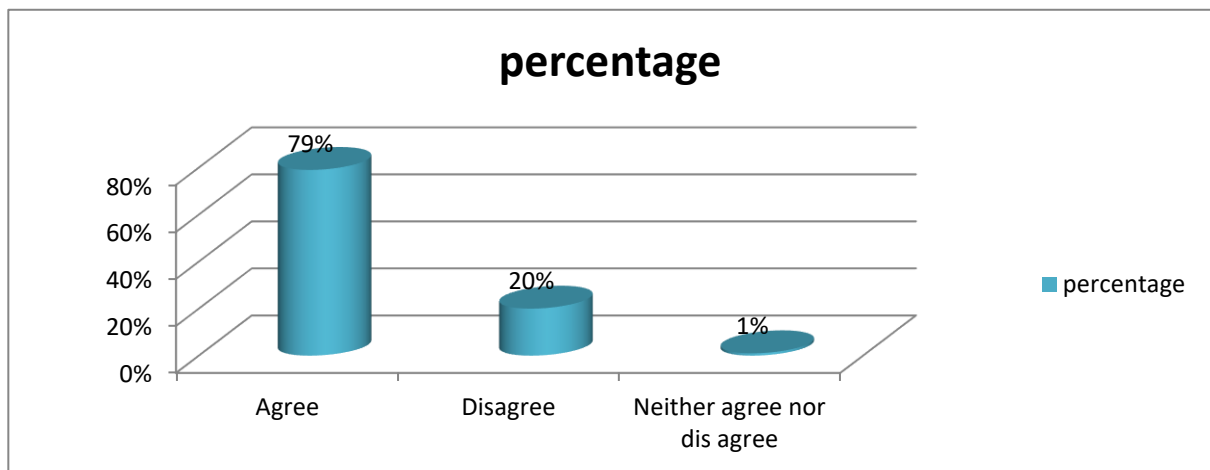


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From the above feedback report, we say that only 67% students agreed that there are adequate infrastructural facilities in the college (furnished class rooms, well-equipped laboratories, seminar room, auditorium, common room, and canteen etc).18% of the students are disagree with the statement and 15% cannot say anything about the statement.

13. There are sufficient for drinking water, washroom, sanitization etc.

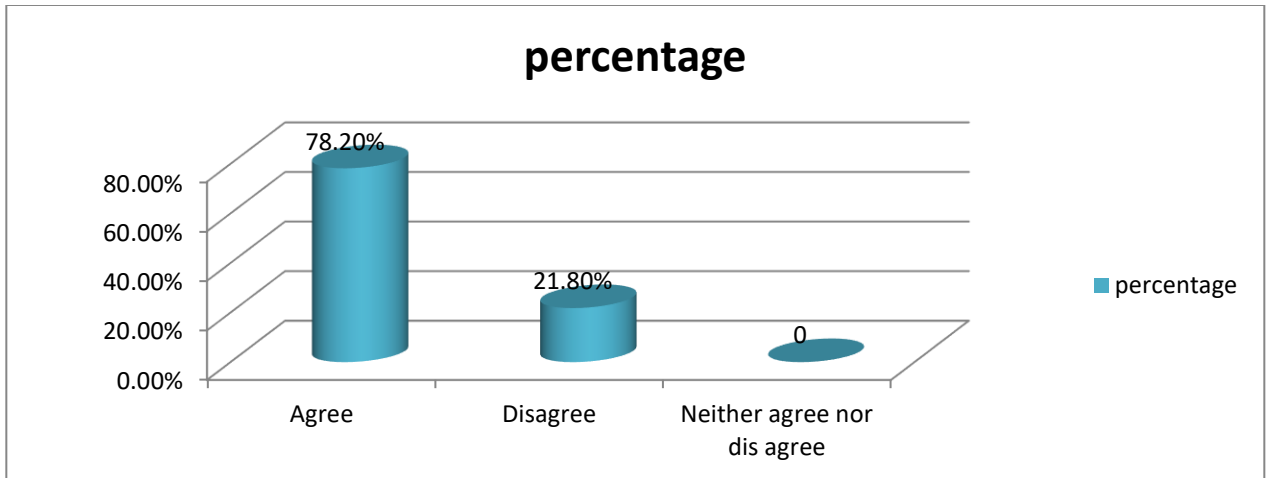


From the above feedback report, we say that 79% of the total students is agree with this statement, that there are sufficient facilities for Drinking water, Washrooms, Sanitization etc in college campus.20% students are disagree with the statement.1% cannot say anything.

14. The amount of extracurricular, sports, and extension activities offered by the college is adequate for students' overall growth.

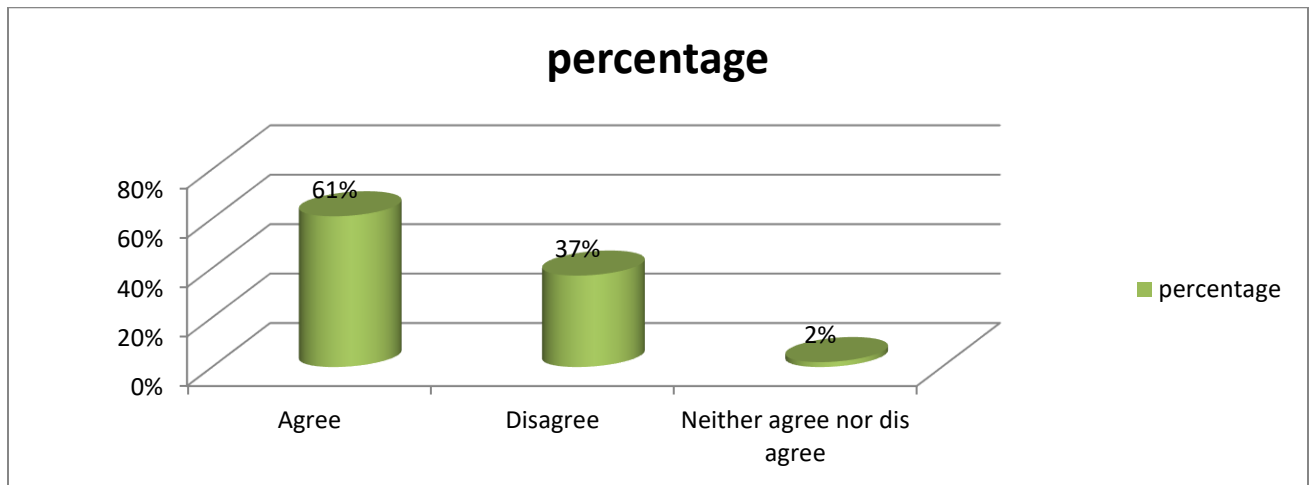


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From the above analysis, we say that majority of the students (98.2%) agreed that college organizes sufficient number of extension lectures, sports, and co- curricular activities for the overall development of students which was beneficial for them in their future prospect. Only 1.2% disagree with this and only few students (0.6%) neither agree nor disagree with this statement.

15. The library is easily accessible and has sufficient amenities.



From the above analysis, we say that 71% students agreed that there are adequate library facilities and there is an easy access for the students to the college library. 37% students disagree with this and 2% students neither agree nor disagree.




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Overall feedback of the Students:

Students appear to be quite happy with the college's course offerings, the way the programme is designed and delivered, and the resources that instructors suggest. They are also happy with the ways that the curriculum, exams, and evaluations are delivered. They claim that instructors use ICT effectively and on time, and they also maintain appropriate classroom behavior. This conclusion can be drawn from the fact that most students provided satisfactory or very good responses to the questions about the courses and curriculum.

Based on the students' comments, it can be concluded that some of them feel that the college's infrastructure needs to be improved. Nonetheless, they consider basic amenities like restrooms and drinking water to be adequate. More indoor sports for the common area are suggested. The celebration of college holidays and extracurricular events are well received by the students. They have also remarked how much they like these things. However, they priorities the provision of adequate library resources and a substantial volumes.

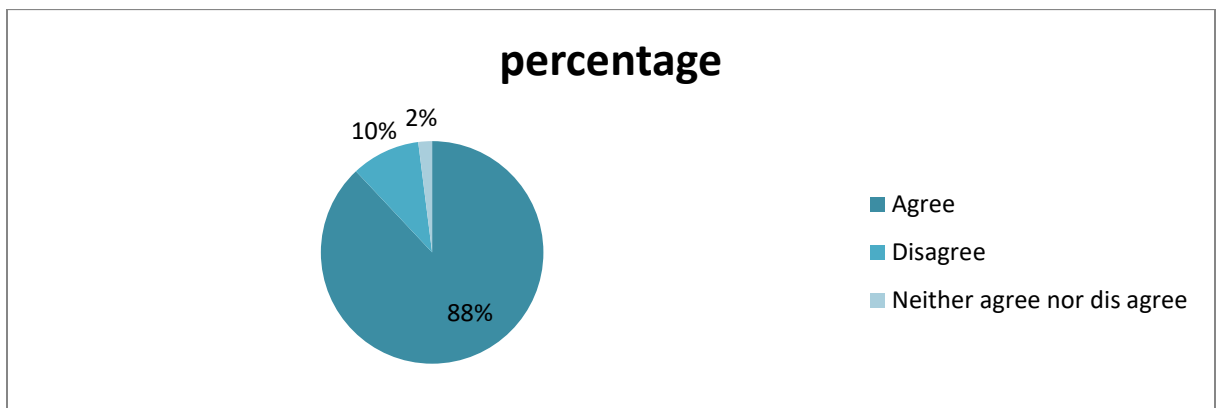



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Teachers Feedback:

Teachers Feedback: Along with providing feedback, peers or teachers do as well. From the college teaching unit, 100 teachers provided us with feedback in offline. On the college's performance, the majority of the teachers are in complete agreement. In order to raise the college's performance, various points were highlighted.

1. Syllabus is appropriate to the course and need based.

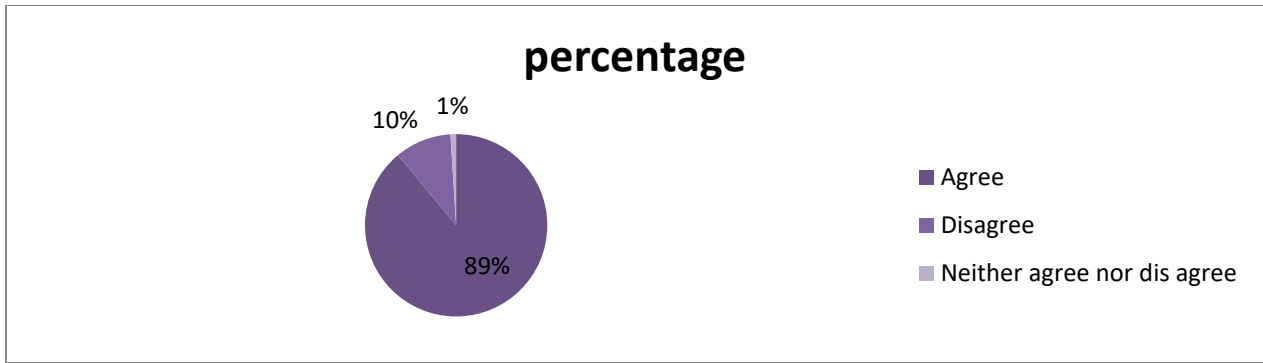


Above chart indicates that majority of teachers (88%) agreed that syllabus is appropriate to the course and need based. Only few teachers provide disagree (10%) and neither agree nor disagree (2%) response.

2. The syllabus has good balance between theory and practical

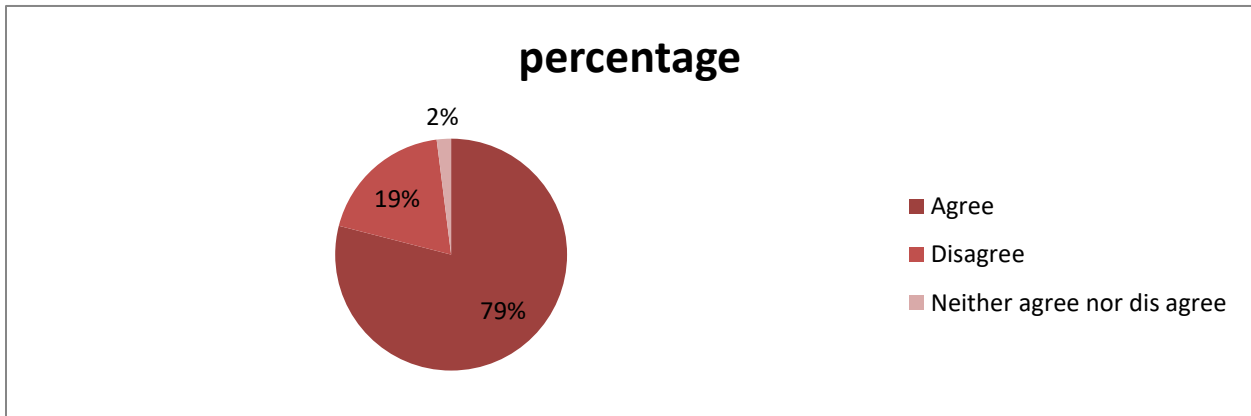


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Above chart indicates that majority of teachers (89%) agreed that the syllabus has good balance between theory and practical. Only few teachers (10%) disagree and (1%) neither agree nor disagree.


- The books prescribed /listed as reference materials in the syllabus are relevant and updated.

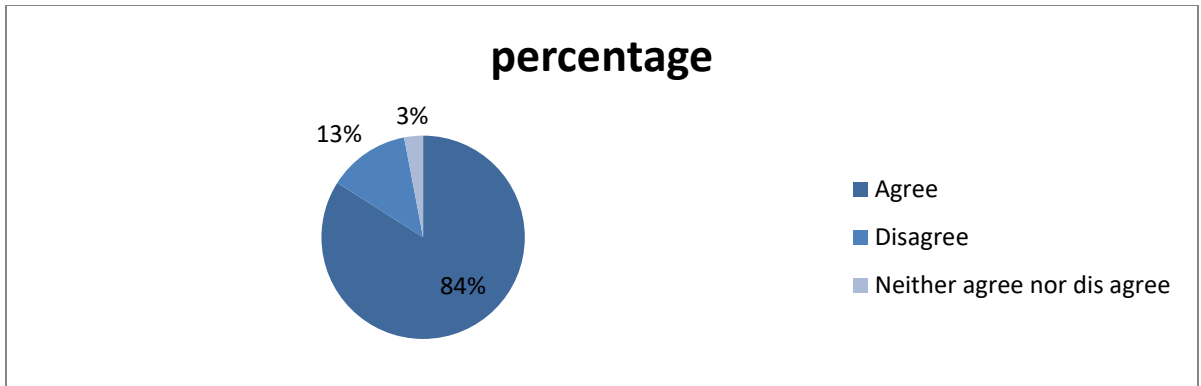


Above chart indicates that majority of teachers (79%) agreed that the books prescribed listed as reference materials in the syllabus are relevant. Only few teachers (19%) disagree and (2%) neither agree nor disagree

- Tests and examinations are conducted well in time and are as per university directions

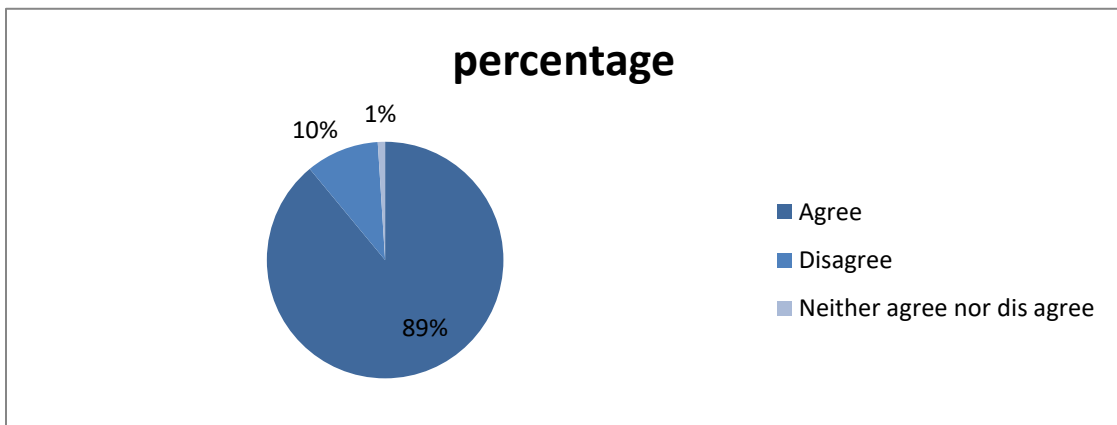



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Above chart indicates that majority of teachers (84%) agreed that adequate number of prescribed books is accessible in the library. Only few teachers (13%) disagree and (3 %) neither agree nor disagree.

5. ICT enabled teaching learning is used and promoted in the college

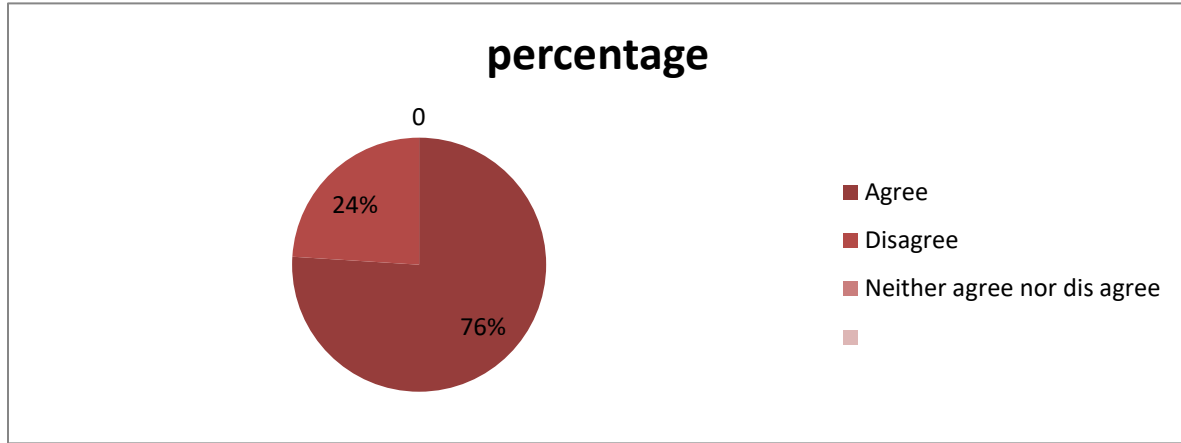


Above chart indicates that majority of teachers (89%) agreed that ICT enabled teaching-learning is used and prompted in the college. Only few teachers (10%) disagree and (1%) neither agree nor disagree.



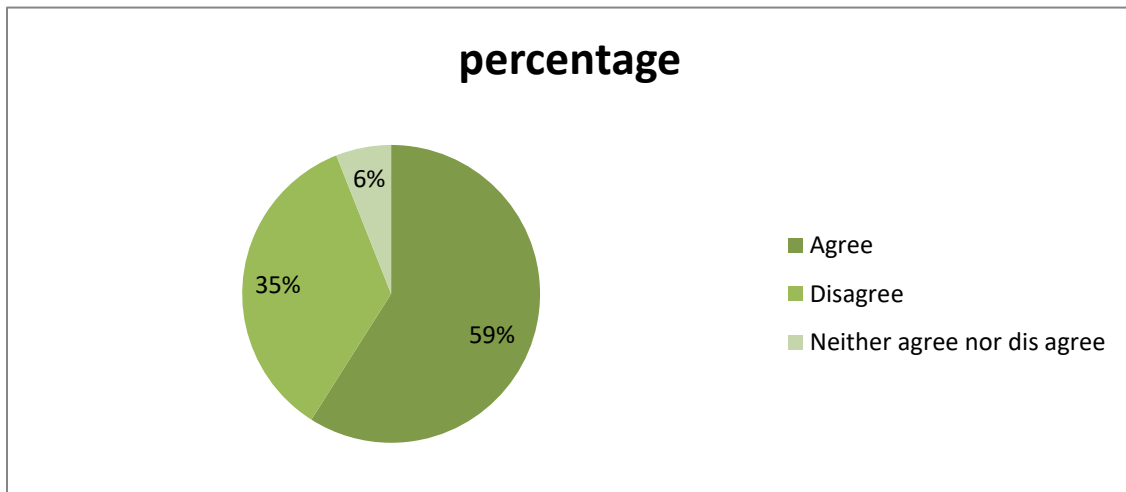
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6. Students' centric teaching methods such as presentation. Group discussions are adequately adopted.



Above chart indicates that majority of teachers (76%) agreed that student- centric teaching method such as presentation, group discussion are adequately adopted. Only few teachers (24%) disagree and (0%) neither agree nor disagree.

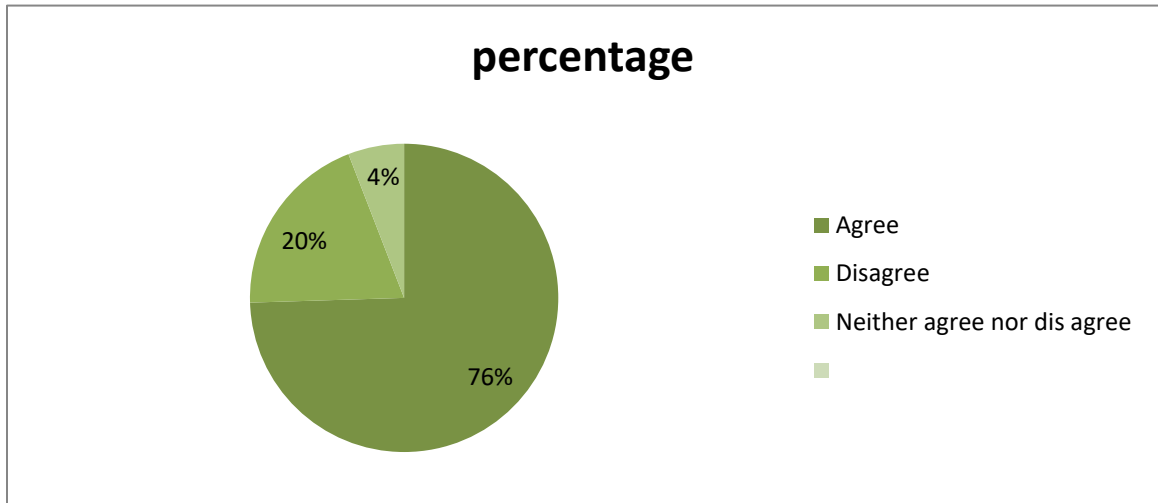
7. Adequate number of prescribed books is accessible in the library.



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Above chart indicates that majority of teachers (59%) agreed that the college organizes sufficient numbers of extension /co-curricular activities. Only few teachers (35%) disagree and (6%) neither agree nor disagree.

8. There are adequate infrastructure facilities in the college

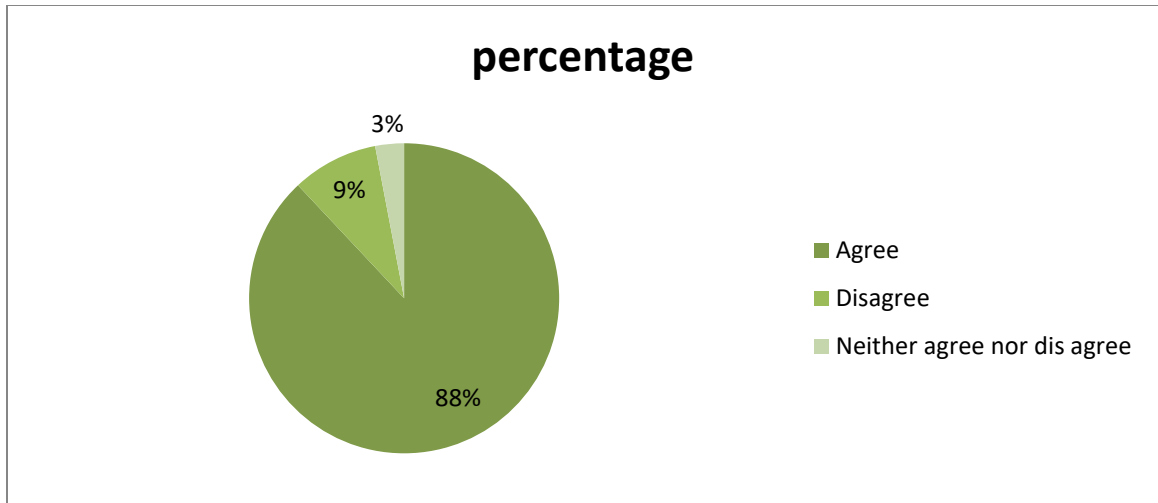


Above diagram indicates that majority of teachers (76%) agreed that there are adequate infrastructural facilities in the college. Only few teachers (20%) disagree and (4%) neither agree nor disagree.

9. The working environment in the college is conducive to teaching and research.



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Above diagram Indicates that majority of teachers (88%) agreed that the working environment in the college is conducive to teaching and research. Only few teachers (9%) disagree and (3%) neither agree nor disagree.

Overall Feedback by Teachers: the information taken from the teachers, we saw that most of answers were in favors of the college but few points should need to be improved by the college.

1. More number of books is required in the college library.
2. Syllabus need improvement as per demand
3. Research lab should be updated on the basis of demand.
4. More number of projectors is available in the college smart room.

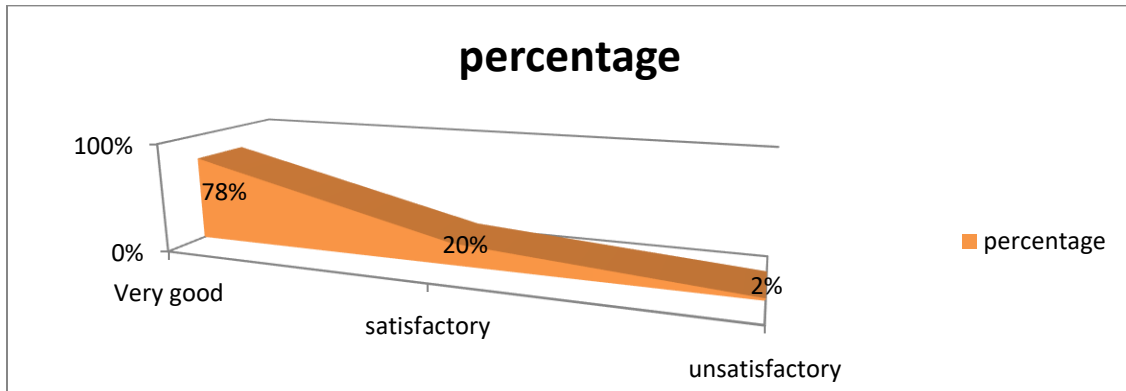


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Alumni Feedback:

Our alumni's feedback is important to us since it gives us ideas on how to improve our facilities and students' employability. 100 college alums from diverse departments have provided us with their opinions. Alumni feedback was overwhelmingly positive. The majority of students said that the college's response to the question was beneficial to the students. However, they highlight the need for college infrastructure to be improved as soon as possible, along with improved curricular reading materials.

1. Online admission procedure

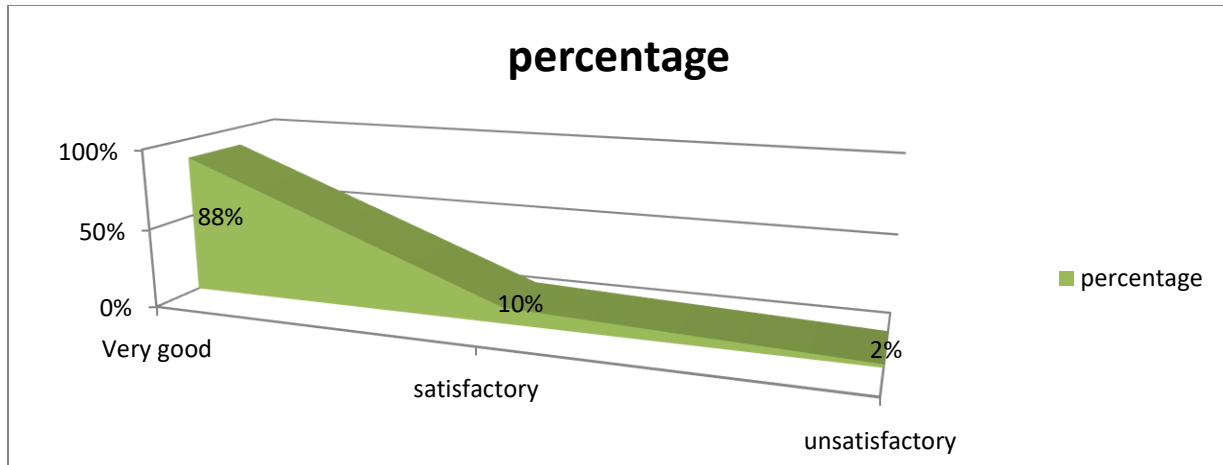


From the above analysis it is concluded that majority of the students (98%) are satisfied with the online admission procedure. Only few students (2%) think that online admission procedure is not good and they are unsatisfied.

2. Syllabus completion and additional knowledge provided

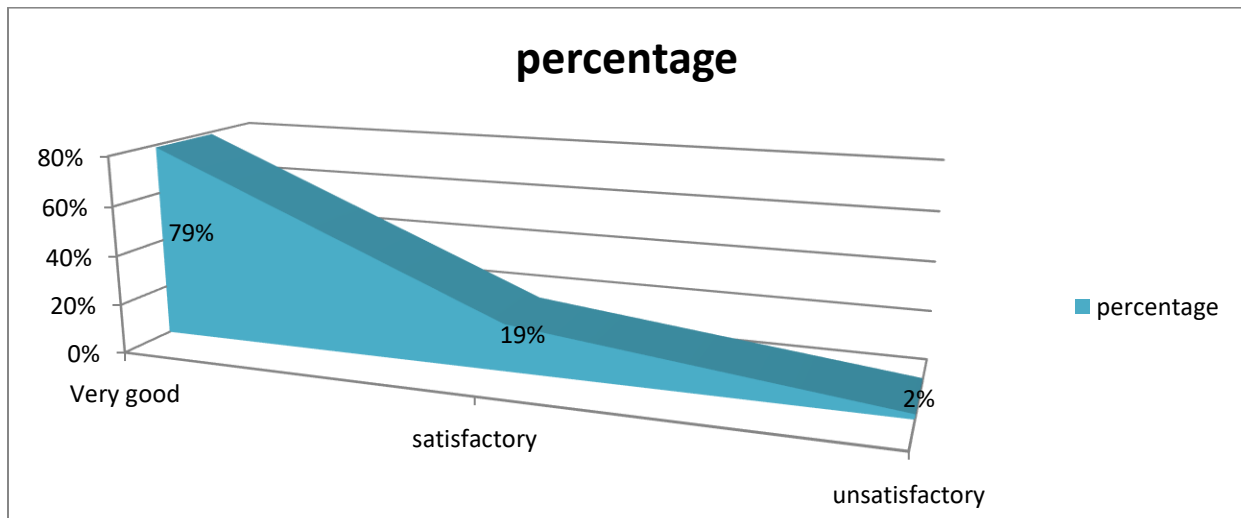


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From the above analysis it is concluded that majority of the students (88%) says that syllabus was completed on time as well as additional knowledge was also provided to them. Only 2% was unsatisfied.

3. Teaching methods adopted by faculty including ICT.

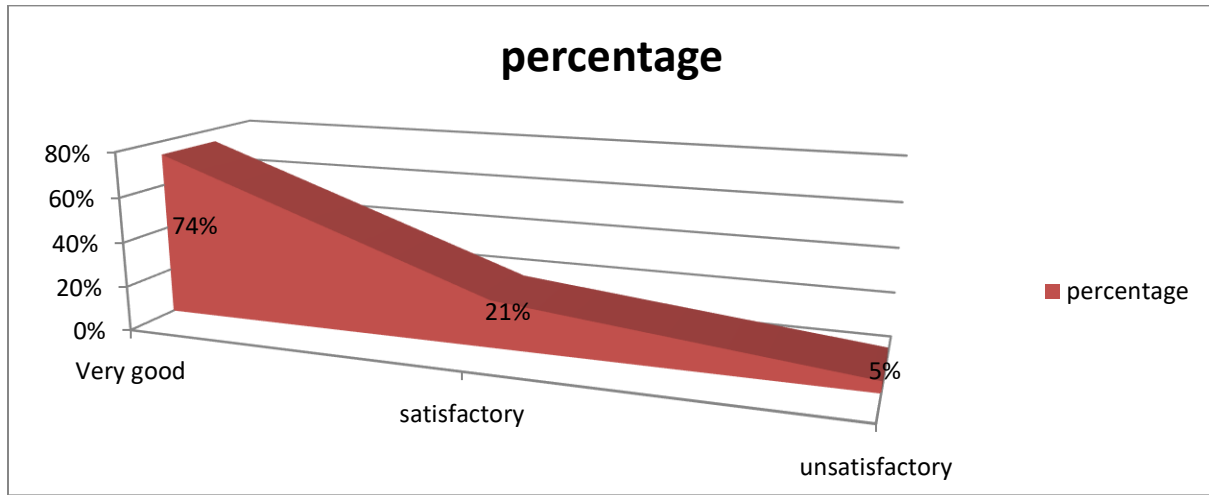


Majority of the alumni (79%) give feedback with traditional teaching methods ICT tools were also used by the faculty members at the time of teaching. Only 2% was not satisfied.



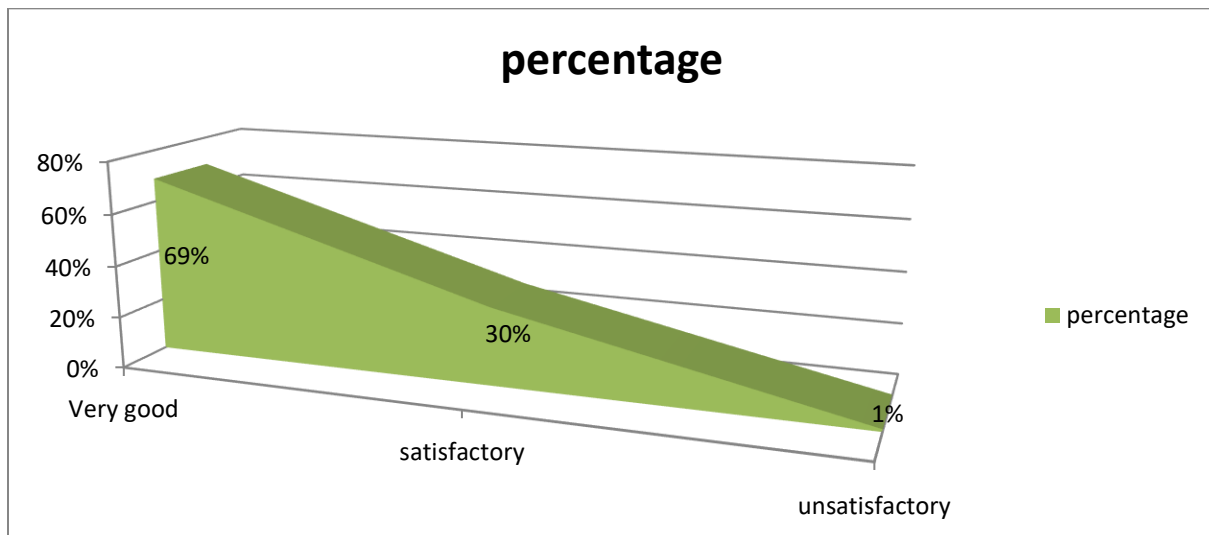
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4. Examination and evaluation process



From the above analysis it is find that mostly students (74%) says Examination and evaluation process in the college is very good. Only few students (5%) were unsatisfied with the examination and evaluation process.

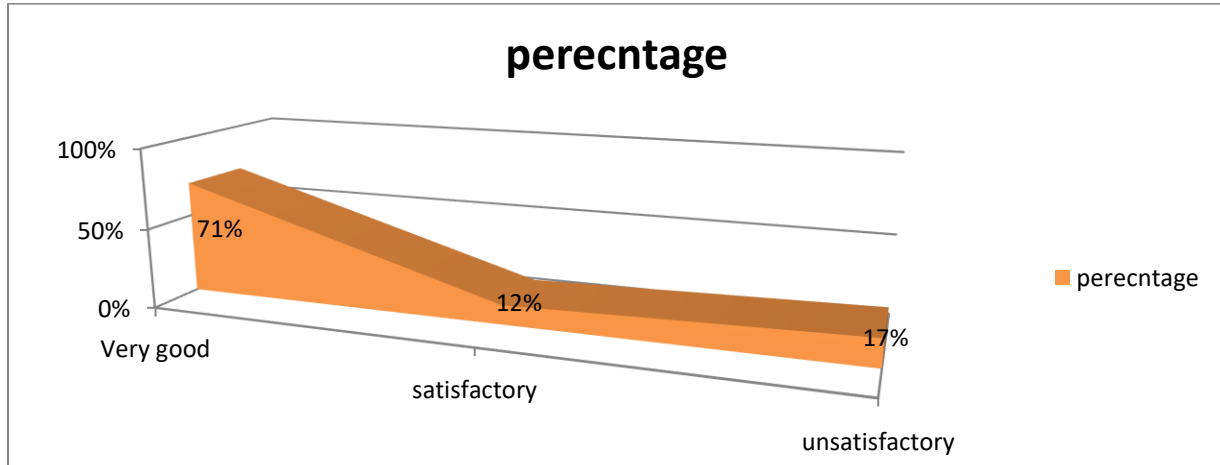
5. Teaching ability and subject knowledge of faculty



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Majority of the students satisfied with the subject knowledge and abilities of the teachers. According to the above analysis 69% students give response that teaching abilities and subject knowledge of the faculty is very good.

6. Infrastructure(furnished class room and well equipped laboratories seminar room, auditorium ,common room and canteen) etc

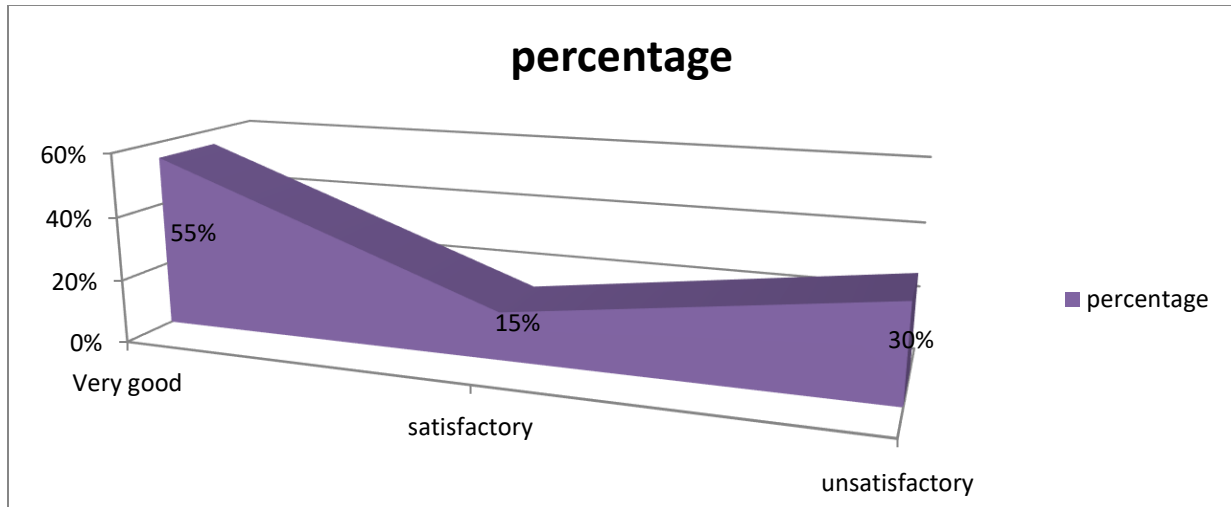


Alumni Students (71%) gave response that infrastructure facilities like furnished classrooms, well equipped laboratories, seminar room, auditorium, common room and canteen are very good. But according to 17% were not satisfied and required more improvement in infrastructure facilities.

7. Drinking water facility, sanitization and washroom.

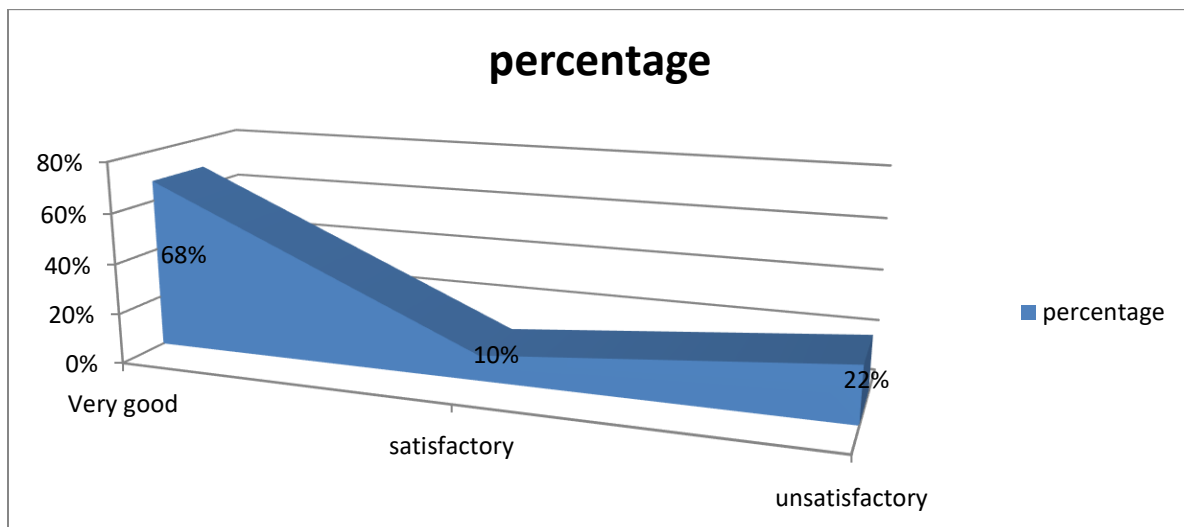


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From the above analysis it can be concluded that drinking water facilities sanitization and wash rooms are good in the campus because majority of the students give response very good (55%).30% of the alumni are not satisfied on above statement. This is important point for the college.

8. Library and ICT Facilities.



From the above analysis it is concluded that library and ICT facilities are good but 22% alumni not



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satisfied with these facilities and required more improvement.

Overall Feedback by Alumni: from the above report, we saw that most of the alumni were satisfied on various issues regarding college and growth of the college. The following points should be highlighted from the above analysis.


1. Drinking water facilities are not satisfactory from view point of alumni of college.
2. Sufficient numbers of books are not available in the college library.
3. More number of rooms is required for ICT based class room for the students.
4. More number of students' seminar will be arranged for students up gradation.

Parents' Feedback:

Parents of 132 students have access to a generic feedback form that we have created. Through the parents-teachers meeting, we are gathering parental feedback. We have so far gathered feedback from 132 parents. 70% to 75% of parents highly agree and concur that they have silently accepted the college's performance. The majority of parent feedback demonstrates that parents are happy with the facilities and actions performed by the institution. From the feedback report, the following points are highlighted.

1. They say that teachers are punctual, learned and their child got very positive environment for teaching and learning.
2. The parents' seem highly satisfied with the available courses in the college, the curriculum design and delivery, and the teaching methods of teachers.
3. They need focus on library facilities and sufficient number of books in library.
4. Extension and co-curricular activities are also adequately organized in the campus and there is a proper mechanism for addressing students' grievances, parents in majority are highly satisfied with these aspects with maximum parents choosing options Very Good and Satisfactory.





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Action Taken Session 2022-2023

During the academic session 2022-2023, a structured feedback has been collected from the various stakeholders of Ramnagar College. Feedback collected from the Students, Teachers, parents and alumni in a specifically designed a questionnaires form in which their opinions and suggestions regarding academic, co-curricular and infrastructural aspects of the institution are reflected. These were analyzed with the help of by an expert team of faculty of the college and submitted to the IQAC. The members of the IQAC had a discussion with the Principal and the recommendations of the meeting were forwarded to the concerned authority for necessary action.

Issues raised in Feedback	Action Taken
More books in the library with update Edition	The Principal has called a meeting with all departmental HODs for purchasing updated books from the market after getting approval from the G.B.
Availability of Drinking Water	5 water purifiers have been Purchased and installed.
More infrastructure and ICT Facilities	The College Authorizes has taken various decision on the improvement of the infrastructure of the college like renovation of class rooms, more ICT projectors purchase ,hygiene canteen
Students Seminar	The Principal has taken a meeting with all HODs for conducting student's seminar on the basis of their syllabus on quarter interval.


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